



## Purpose

CSG is committed to positively contributing to a sustainable future for all its stakeholders, including customers, employees, shareholders, local communities and the wider world. CSG is positioned to be a vital link in the circular economy through the provision of waste management and other services which promote innovative recycling and recovery techniques. We recognise that our core business activities around waste management have the potential to make a significant impact on the environment and must be managed responsibly to minimise negative impacts and prevent pollution and, wherever possible, to enhance positive environmental outcomes. CSG's commitment is to continually improve our processes for the efficient management of the waste we take away and to proactively influence the environmental legacy we leave behind.

## Key Commitments

This requires our commitment to:

- Applying the waste hierarchy throughout our operations and actively promoting recycling and recovery over disposal
- Providing a sustainable wastewater collection and treatment service to all our customers who do not have access to the main sewer network
- Developing our provision of water remediation services to remove contaminants from water bodies
- Investment in new vehicle technology to monitor and reduce fuel use across all our fleet operations
- Critically appraising all energy use in our processes and implementing measures to improve energy efficiency
- Development and investment in innovative technologies which will deliver improved efficiencies and more sustainable options
- Adherence with all relevant environmental legislation and compliance obligations

We will accomplish this commitment by:

- Putting customer choice at the heart of our services
- Providing the necessary resources to support these commitments
- Training and empowerment of our employees to actively engage in company objectives
- Benchmarking of key parameters to enable effective monitoring which leads to year on year improvements in performance
- Critically evaluating our supply chain to ensure we partner with suppliers and contractors who share our values
- Nominating Sustainability Champions throughout the business to lead local initiatives which improve our sustainability practices at site and community level

## Arrangements

We aim to deliver on the above commitments through our Environmental Pillars:

Waste Management

Energy Efficiency

Water Remediation

Emissions Control

CSG's Key Commitments will be monitored and reviewed on an annual basis by the Sustainability Committee and any additional opportunities for improvement provided to the Board for review and approval.

This Policy has been authorised by:

Neil Richards,  
Managing Director, Cleansing Service Group Ltd.

SECTION: POLICIES

OWNER: SUSTAINABILITY COMMITTEE

DATE ISSUED: JANUARY 2021

REVIEW: 1 YEAR